



01 July 2021

Privacy statement, public online services of the Finnish Transport Infrastructure Agency

The purposes for which your personal data is used and your rights as a data subject are described in this privacy statement. This privacy statement applies to the Finnish Transport Infrastructure Agency (FTIA) public online services.

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1 Data Controller and Data Protection Officer

Registrar	Contact person	Data protection officer
Finnish Transport Infrastructure Agency P.O. Box 33 00521 Helsinki kirjaamo@vayla.fi Tel. +358 295 34 3000	Hanna Ackley kirjaamo@vayla.fi	Tomi Lapinlampi kirjaamo@vayla.fi

2 Purpose of personal data processing

The purpose of the processing of personal data is to implement FTIA's legal obligation to produce and disseminate information. The purpose of the online services provided is to inform citizens and other stakeholders and to communicate about the activities within

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FTIA's area of responsibility. These online services are open to everyone, and viewing the webpages does not require registration.

3 Grounds for personal data processing

In accordance with Article 6(1)(c) of the General Data Protection Regulation, the processing of personal data is based on the processing being necessary for compliance with a legal obligation of FTIA.

Those legal obligations of FTIA are laid down in the following legislation:

- Act on the Openness of Government Activities (621/1999)

4 What personal data is processed?

FTIA processes the following personal data:

- Service user's IP Address
- Service user's email address (if the use of the service requires provision of an email address)

5 Retention time of personal data

The data is kept in the information system database as long as it is needed for operational and reporting purposes or until the feedback provider requests the removal of the data.

6 Regular sources of information

The online services' visitor information is stored in Google Analytics when a visitor views the site. The data is not used in identifiable form.

7 Recipients of personal data

Personal data is not disclosed to third parties.

FTIA uses its contracting partners as processors of personal data. Personal data is processed in the information systems of FTIA or its contracting partners, and the suppliers of these information systems also act as the processors or sub-processors of the personal data.

Personal data is not disclosed for direct marketing or for opinion and market research, unless there are separate provisions permitting disclosure for this purpose.

8 Data transfer outside the EU and EEA

For the purpose of visitor data analysis and customer sharing of website content, we use third-party services that use cookies on our websites. Such providers include:

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Google Analytics / DoubleClick by Google: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043
AddThis 1595 Spring Hill Rd, Suite 300, Vienna, VA 22182
Hotjar Level 2, St Julian's Business Centre, 3, Elia Zammit Street, St Julian's STJ 1000, Malta
Visual Website Optimizer 142 W. 36th St, 11th Floor New York, NY 10018, USA

9 Principles of register protection

The protection of the technical equipment has been implemented in accordance with FTIA's security guidelines.

We use cookies on our webpages. A cookie is a small text file, sent to the user's computer and stored in the computer, that enables the administrator of the website to identify frequent visitors, facilitate the login process of visitors to a website, and enable the preparation of combined data on visitors. This feedback helps us to continuously improve the content of our pages. These cookies do not cause damage to a user's computer or files. We use them to provide our customers with information and services that meet their specific needs.

If a user visiting our webpages does not want us to obtain the information mentioned above through the use of cookies, most web browsers have functions for disabling cookies. On Internet Explorer, for example, this can be done by selecting 'Tools', then 'Internet Options', and then 'Privacy'.

It is nevertheless good to take note that the cookies may be needed for the correct functioning of some of the services we offer and some of the webpages available.

We also use third-party services on our websites. These are listed in more detail in the section entitled 'Transfer of data outside the EU or EEA'.

10 Data subject's rights

You have the right to know whether we process personal data about you and the right to receive a copy of your personal data (Article 15 of the General Data Protection Regulation).

You have the right to ask us to rectify any incorrect details in your personal data (Article 16 of the General Data Protection Regulation).

Under Article 18 of the General Data Protection Regulation, you have the right to restrict the processing of your personal data when:

- you have informed FTIA of incorrect personal data and FTIA is investigating the matter;

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- your data is being processed in an unlawful manner but you do not want your data to be erased;
- FTIA no longer requires the personal data in question, but you require it for the establishment, exercise or defence of legal claims; or
- you have objected to processing pursuant to Article 21(1) pending the verification of whether the legitimate grounds of FTIA override your own.

FTIA does not make decisions based on automated decision-making methods such as profiling.

You can submit a request relating to your rights as a data subject to FTIA by e-mail or by post. For contact information, see section 1.

The data is provided and measures carried out free of charge to the data subject unless the requests are manifestly unfounded or unreasonable, and particularly if they are repeatedly presented.

You have the right to lodge a complaint with a supervisory authority if you consider that the processing of personal data concerning you violates the applicable data protection regulations. In Finland, the supervisory authority is the Data Protection Ombudsman ([Office of the Data Protection Ombudsman](#)).